



# Handyperson+ Service

- practical help
- support
- advice



# Handyperson+ Service

The Handyperson+ service offers residents support with small household repairs and minor adaptations, along with advice on how to make your home safer and help you remain independent in your own home.

Visits are always arranged in advance with our friendly, named Handyperson, who will always arrive in a branded vehicle, uniform and carrying identification.

The handyperson is directly employed by the Council and thoroughly trained and vetted so you can welcome them into your home with confidence.



## How can we help?

- Accessibility and safety
- Grab rails
- Key safes
- Smoke alarms
- Locks
- Putting up shelves
- Security fixings
- Minor decorating
- Basic plumbing repairs
- Replacing bulbs
- Single story guttering repairs
- Other basic maintenance



We can also offer advice on local contractors operating in the areas.

# Eligibility

To use the Handyperson+ Service you must be:

Eligible for service free of charge

- Over 65 AND
- have a long-term condition or disability AND
- receive either Housing Benefit, Guaranteed Pension Credit or Universal Credit

Eligible for service with an hourly charge

Higher rate

Residents under 65 without any long-term condition or disability

Lower rate

Residents over 65 with any long-term condition or disability

OR

Scan the QR code for more information



# How to request a visit

If you would like to request the Handyperson+ service, please contact us using the details below or complete our online form.

If you are eligible, any fees will be confirmed along with cost of materials. Our handyperson will then be in contact to book an appointment with you.

## Contact us:

Phone: 01508 505284

Email: [handyperson.snc@southnorfolkandbroadland.gov.uk](mailto:handyperson.snc@southnorfolkandbroadland.gov.uk)

Website: [www.southnorfolkandbroadland.gov.uk/HandypersonService](http://www.southnorfolkandbroadland.gov.uk/HandypersonService)

