

## Loddon Parish Council - Staithe Public Toilets and Shower - Details of operational costs and requirement for charging / additional income

Loddon Parish Council took over the running of the Staithe Public Toilets and Shower from South Norfolk Council on 01 November 2016. The provision of public toilets and a shower is a service for local residents but also for visitors to Loddon, which has a positive knock-on effect for local businesses, tourism and jobs.

The agreement with South Norfolk Council included a commuted sum of £76,092 paid to Loddon Parish Council to contribute to the maintenance and operation of the Staithe toilets for the first 5 years of the 35 year lease. After the 5 years of commuted sum support, alternative ways to generate income to support running the toilets was needed, hence 20p entry.

Over 6 years, 2016 - 2022, an average of £3.93 per year (or 33p a month) has been paid by each Council Tax paying household (based on a band D property) in Loddon to provide the Staithe toilets and shower.

Looking ahead to 2023-24, the forecasted costs of providing the Staithe Public Toilet and Shower are £19,650. The moderate projected income from the new 20p toilet entry fee is £5,800, therefore charging an entry fee reduces the cost to each Council Tax paying household (based on a band D property) by £6.00 for 2023-24 (or 50p a month). This cost is part of the Parish Council precept which is collected by South Norfolk Council as part of the Council Tax.

	Total 2016 to 30/09/2022	2016-17 5 months only 01/11/2016 - 31/03/2017	2017-18	2018-19	2019-20	2020-21 Toilets closed during some of the Covid- 19 lockdowns	2021-22	2022-23 Year To Date 6 months 01/04/2022 - 30/09/2022	Forecast for all of 2022-23	Projected budget for 2023-24
<b><u>Income other than Loddon Parish Council Budget</u></b>										
South Norfolk Council commuted sum	76,092	7,809	15,174	15,218	15,218	15,218	7,455	-	-	-
Shower token sales	11,806	30	1,756	2,375	2,876	1,555	1,742	1,472	2,000	2,000
Projected income from 20p entry (1)	-	-	-	-	-	-	-	-	1,820	5,800
Other income	2,250	-	-	-	-	1,000	1,250	-	-	-
<b>Total income</b>	<b>90,148</b>	<b>7,839</b>	<b>16,930</b>	<b>17,593</b>	<b>18,094</b>	<b>17,773</b>	<b>10,447</b>	<b>1,472</b>	<b>3,820</b>	<b>7,800</b>
<b><u>Staithe Toilets &amp; Shower Expenditure</u></b>										
Maintenance (2)	7,691	147	320	803	1,251	1,097	1,924	2,149	4,000	3,000
Cleaning	60,899	2,688	9,298	11,252	13,532	7,654	11,046	5,429	11,420	12,000
Sanitary	9,662	1,268	1,317	1,386	1,523	1,674	1,838	656	656	750
Security	7,491	2,420	85	90	-	-	3,366	1,530	1,700	200
Electricity	6,001	714	980	773	1,056	969	1,005	504	1,500	1,500
Water	11,704	-	1,289	2,340	3,115	2,328	1,919	713	2,000	2,000
Business Rates (3)	7,353	-	-	3,987	1,669	1,697	-	-	-	-
CCTV	1,095	-	-	-	-	1,095	-	-	100	200
Other (4)	988	349	231	-	408	-	-	-	12,010	-
<b>Total expenditure</b>	<b>112,884</b>	<b>7,586</b>	<b>13,520</b>	<b>20,631</b>	<b>22,554</b>	<b>16,514</b>	<b>21,098</b>	<b>10,981</b>	<b>33,386</b>	<b>19,650</b>
<b>Net cost to Loddon Parish Council</b>	<b>22,736</b>	<b>- 253</b>	<b>- 3,410</b>	<b>3,038</b>	<b>4,460</b>	<b>- 1,259</b>	<b>10,651</b>	<b>9,509</b>	<b>29,566</b>	<b>11,850</b>
<b>Cost per year per Council Tax paying household / £</b>	<b>23.5</b>	<b>- 0</b>	<b>- 4</b>	<b>3</b>	<b>5</b>	<b>- 1</b>	<b>11</b>	<b>9</b>	<b>29</b>	<b>11</b>

### Notes

(1) Projected income from 20p entry fee for the ladies and gents toilets, based on approximately: £10.00 per day income for 01 October 2022 to 31 March 2023; £20.00 per day income for 01 April 2023 to 31 October 2023 and £10.00 per day income for 01 November 2023 to 31 March 2024.

(2) A large proportion of the expenditure for maintenance and repairs on the Staithe toilets is repairing ongoing vandalism.

(3) Business Rates on the toilets were not paid in 2016-2018, however the rates in 2018-19 included back charges to 2016. Business rates for public toilets were abolished nationally from 01 April 2020, the returned 2020-21 business rates were added to an ear-marked fund for toilet improvements.

(4) The new steel doors and payment system fitted at the Staithe toilets and shower in 2022 had a total cost of est. £19,960. From the Parish Council reserves £7,950 was spent on the cost of the new doors, therefore the remaining cost of £12,010 is within the 2022-23 costs.

### Vandalism that has occurred at the Staithe toilets over the last two years

Forced gents door - smashed wooden frame and broken lock; broken shower token payment meter - now replaced by door locking system; broken gents cubicle door; broken baby change unit - overloaded and pulled off wall; blocked and flooded disabled toilet due to unsuitable items flushed - multiple times; damage to wall panels in disabled toilet.